

7th May 2009

National Broadband Network
DBCDE
Canberra ACT

Dear Sir/Madam,

I live in Bella Vista NSW 2153 and today I only have access to broadband via Telstra Foxtel coax cable or by wireless technologies. My phone line is connected via Alcatel Remote Customer multiplexer which is only capable of providing POTS and special services. We are located in excess of 6km from Castle hill exchange area and as a result there are only few direct copper pairs available for the supply of ADSL to our area. This has limited the whole area broadband access monopoly to Telstra through their Foxtel coax as Optus does not have any capability to this area. Telstra has enough infrastructures to solve our problem but if then they will lose their hold on this monopoly of the system. Wireless technologies are good however with download limits (Optus 6Gb per month)they are very expensive. I pay \$59.95 to Telstra subscription per month but through my cable internet I am lucky if I get 200Kb/s speed download.

This issue is not unique to myself but except 100 pairs of copper from Telstra from Telstra Castle Hill line depot all residents have the same issue. I know most of this information as till 2001 I was the Senior Engineer Access planning in Telstra. I hope with the National Broadband Network we will be able to get better speeds. While it is not necessary for me to get 100MB/s speeds I would prefer if I am able to get at least 2Mb/s speeds in our area.

Yours Sincerely
Wijitha Herat Gunaratne