

From: Scott Savage
Sent: Monday, 17 March 2008 9:44 PM
To: National Broadband Network Taskforce
Subject: Small Business Benefits

Hello,

Here are the main issues that I believe need to be addressed:

- We need more consistency with service delivery. I live within 3km of an exchange, but I only get 1/8th of the theoretical ADSL2 speeds because my line is so noisy. Telstra have changed things in the pillar 3 times, but they cannot fix the problem. People 100m away from me can get Foxtel fibre, but it doesn't go into my street.
- I am sick of the buck passing every time there is a line fault, Telstra seem to have no incentive to provide anything other than a basic connection.
- I am trying to launch an internet business and my home connection cannot even support a couple of people viewing a basic website at the same time.
- In our CBD offices ADSL ports aren't available (Pitt St) and the delays are huge for anything to happen. There is no option but to sign 12+ month contracts with more expensive competitors.

What I think needs to happen:

- Wholesaler controls the infrastructure and sells pipes
- Connect to PIPE and other peering ventures
- Do not control the ports and content of data in the network
- Run fibre as far as possible to the door
- Even fibre to wireless towers would be great, put Wimax up streetlights if necessary!
More and more people are dropping phone lines and embracing the flexibility of wireless, we just need pricing to come down.

Thanks for your consideration!!! I think this is the most important decision the Federal Government has had to make for at least 20 years.

Regards,

Scott Savage