

Sent: Friday, 16 May 2008 10:34 AM
To: Regulatory
Subject: Broadband Issues

I was in the first round of Rural Satellite Broadband subsidies.(2 way satellite). However I am paying much more (monthly) than my neighbours who were in the second round.

Providers who offer \$29.95 per month for at least 500mb download don't use the Telstra equipment which I now own. They have quoted me \$1000 to install another modem and use the Telstra dish or \$2000 from those who have to install all new equipment. So I am stuck with the Telstra equipment and \$72 per month (500mb).

The only provider who uses the Telstra dish could not offer \$29.95 per month. They offered 3gb download for \$72 (approx) I do not need 3gb.

I am a pensioner living in a rural area and use the internet to keep in touch with family, banking, weather, study, job searching etc.

Given this anomaly I think I should be able to get another subsidy so I can go with a company who offers a lower monthly fee.

I am not under a contract with Telstra now.

This is an anomaly which has to be addressed.

Carol Fickling (Kyogle)